

# Manheim Township Sports, LLC

*Gear Up, Give Back, Grow Together!*



## Privacy Policy

Last Updated: 12/21/2025

Manheim Township Sports (“Manheim Township Sports,” “we,” “us,” or “our”) operates this website using the Wix e-commerce platform. We respect your privacy and are committed to protecting the personal information you share with us.

This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website, make a purchase, or otherwise interact with us.

By using our website, you agree to the terms of this Privacy Policy.

### 1. Information We Collect

We collect only the information necessary to operate our website, fulfill orders, and communicate with customers.

#### Information You Provide Directly

When you place an order, create an account, register for an event, or contact us, you may provide:

- Full name
- Email address
- Phone number
- Billing and shipping address
- Order and product details (including sizes, customization, team selections)
- Payment information (processed securely by third-party providers; we do not store full payment card details)
- Any information submitted through forms or customer support inquiries

#### Information Collected Automatically

Through Wix and standard web technologies, we may automatically collect:

- IP address
- Browser and device information
- Pages visited and actions taken
- Date and time of visits
- Cookies and similar tracking technologies

This data is used strictly for website functionality, security, analytics, and improvement.

### 2. How We Use Your Information

We use personal information only for the following purposes:

[Shipping & Returns Policy](#)

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## A. Order Processing & Fulfillment

- Processing transactions through Wix Stores
- Producing, packaging, and shipping products
- Sending transactional communications, including:
  - Order confirmations
  - Invoices and receipts
  - Shipping confirmations and tracking updates
  - Service-related notifications
- Managing order changes, cancellations, refunds, replacements, and production verification related to custom-decorated products.

Transactional emails are sent by default when a transaction occurs and cannot be opted out of, as they are required to complete your order.

## B. Customer Support

- Responding to inquiries or requests
  - Resolving order or account issues
  - Managing returns, exchanges, cancellations, refunds, and order-related disputes in accordance with our Shipping Policy and Return, Exchange & Cancellation Policy.
- ### C. Marketing Communications (Opt-In Only)
- Sending promotional or marketing emails only if you explicitly opt in
  - You may unsubscribe at any time using the link in the email or by contacting us

We do not send marketing communications without consent.

## 3. What We Do Not Do With Your Data

To be explicit:

- We do not sell personal information
- We do not rent or trade customer data
- We do not share data for third-party advertising or behavioral profiling
- We do not use customer data outside of order fulfillment, customer support, and opted-in communications
- Order information used for cancellations, refunds, replacements, or dispute resolution is not shared outside of required payment processors, shipping carriers, or service providers necessary to complete the request.

## 4. Wix Platform & Third-Party Services

Our website is hosted and operated using Wix.com Ltd., which provides:

- Website hosting
- Secure checkout
- Payment processing integrations
- Order management

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- Email and transactional communications
- Analytics and performance monitoring
- These service providers may also process limited order data to support refunds, cancellations, replacements, or carrier claims related to order fulfillment.

Your data may be processed by:

- Wix.com Ltd.
- Payment processors (e.g., Wix Payments, Stripe, PayPal)
- Shipping and logistics providers
- Email delivery services used by Wix

These providers are permitted to use your information only to perform services on our behalf and are contractually required to safeguard your data.

## 5. Cookies & Tracking Technologies

We use cookies and similar technologies provided by Wix to:

- Enable core site functionality
- Secure transactions
- Remember user preferences
- Analyze site performance

You can manage cookie preferences through your browser settings. Disabling cookies may affect site functionality.

## 6. Data Security

We rely on Wix's industry-standard security measures, including:

- Secure HTTPS connections
- Encrypted payment processing
- Limited internal access to customer data

While no system is completely secure, we take reasonable measures to protect your information.

## 7. Data Retention

We retain personal data only as long as necessary to:

- Fulfill orders and provide services
- Maintain business records
- Comply with legal, tax, and accounting requirements
- Resolve returns, cancellations, refunds, disputes, or chargebacks related to custom-decorated orders.

Data is securely deleted or anonymized when no longer required.

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## 8. Pennsylvania Privacy Rights

As a Pennsylvania-based organization, we comply with applicable state privacy and consumer protection laws. Pennsylvania residents may request:

- Access to their personal data
- Correction of inaccurate information
- Deletion of personal data, subject to legal and operational requirements

## 9. California Privacy Rights (CPRA)

If you are a California resident, you have the right to:

- Know what personal information we collect and how it is used
- Request deletion of your personal information
- Opt out of the sale or sharing of personal information (note: we do not sell or share personal data)

We do not sell or share personal information, including data related to order cancellations, refunds, or returns, for cross-context behavioral advertising. Requests may be submitted using the contact information below. We will verify your request before responding.

## 10. GDPR-Lite (EU/EEA Visitors)

If you are located in the European Economic Area (EEA), we process your data under the following legal bases:

- Contractual necessity (order fulfillment)
- Consent (marketing communications)
- Legitimate interests (website security and performance)
- Contractual necessity (order fulfillment, cancellations, refunds, and replacements)

You may request access, correction, or deletion of your personal data. You also have the right to withdraw consent for marketing communications at any time. Please note, fulfillment needs outside of the continental US are not currently supported.

## 11. Children's Privacy (COPPA)

Our website is not directed toward children under the age of 13. We do not knowingly collect personal information from children under 13 without verifiable parental consent.

If you believe a child has submitted personal information, please contact us and we will promptly delete it.=

## 12. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated "Last Updated" date. Updates may occur to reflect changes in our fulfillment, returns, exchange, or cancellation processes.

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## 13. Contact Information

If you have questions or requests related to this Privacy Policy, please contact us:

Manheim Township Sports

Email: [getmygear@manheimtownshipsports.com](mailto:getmygear@manheimtownshipsports.com)

Website: <https://www.manheimtownshipsports.com/>